## 2024

# August Open Board Meeting The Woodlands Winding Brook HOA

08/08/2024

#### **Professionals:**

Property Manager: Jamar Property Management ~ Ashley point person

Financial Manager: Laurie (via Stephen Miller CPA) Administrative Assistants: Megan & Aran/Kristie

### **Board:**

Kris Kuntz: President

Cathy Brown: Acting Vice President

Li Meuser: Secretary Kris Kuntz: Treasurer

Jeanette Clausen: At large board member Valerie Grim: At large board member



## Reminder of contact information

Listed at the bottom of the agenda and on all board emails

The Woodlands HOA Website: <a href="https://www.woodlandshoa.net/">https://www.woodlandshoa.net/</a>

HOA Request link: <a href="https://www.woodlandshoa.net/hoa-requests/">https://www.woodlandshoa.net/hoa-requests/</a>

Homeowner Google Drive Access:

https://drive.google.com/drive/folders/0AINrI5OycSUwUk9PVA

Ópen board meetings 2<sup>nd</sup> Thursday of the month from 7-8:30pm (no December meeting)

Town hall meetings 3<sup>rd</sup> Thursday of the month Quarterly (March, June, September (no December meeting)



### 1. Call to Order ~ [Board Member Assigned] (7:00-7:04)

- Recognition of attendees (homeowners, board member, professionals and notetaker)
- Logistics reminders
- <u>Time frame:</u> Open board meetings 7-8:30 (with a 6-7 exec meeting prior).
- <u>Frequency:</u> Open board meetings 2<sup>nd</sup> Thursday of the month from 7-8:30pm (no December meeting)
  - Zoom meeting ID: 9202020239 no password

### • Purpøse:

- Professionals & board report information to homeowners (provides education when time allows)
- Discussion and information sharing between homeowners to facilitate collective decision making and community building
- HOA Board publicly votes on non-confidential, non-urgent new items of business.

### 1. Call to Order ~ [Board Member Assigned] (7:00-7:04)

- <u>Comment Period:</u> Please hold all general homeowner comments for the "homeowner comment" period at the end of the meeting (last 15-30 minutes, as time allows). Topic specific feedback will be solicited on items before voting.
- We welcome homeowner comments, as it provides valuable feedback for the board's decision-making process to help the community.

#### Conduct agreement:

- No disparaging/derogatory written or spoken comments allowed. As a community, we will work to remind one another to refrain from personal or social identity attacks and focus instead on solution building
- Once a discussion or decision is over, we consider that discussion/decision dead and will not dedicate monthly meeting time to rehash it. We may talk about past discussions or decisions as they relate to future HOA actions or decisions to be made. Our focus is on moving HOA business forward.
- Disagreements are necessary and important. All disagreements should be voiced in a respectful and constructive manner. Assume goodwill of your fellow neighbors and HOA partners.

#### **Conduct violations:**

- 1<sup>st</sup> violation = warning
- 2<sup>nd</sup> violation = lose speaking privileges during homeowner comment periods (possible removal for meeting disruption)
- <u>Technology:</u> Chat bar purpose: for technical issues, discussion time (same procedure as above)
- We will do our best to have 30 minutes of reports/quest speakers, 30 minutes of new board business, and 30 minutes of homeowner comments (as time permits). We may deviate from this schedule based on needs of items and time.

### 2. Land Acknowledgement ~ [Board Member Assigned] (7:04-7:05)



- We recognize that our neighborhood and all of Bloomington sit on Native land on the traditional homelands of the Miami, Delaware, Potawatomi, and Shawnee people and we acknowledge they are past, present, and future caretakers of this land.
- We also acknowledge that much of the economic progress and development in Indiana and specifically Bloomington resulted from the unpaid labor and forced servitude of People of Color - specifically enslaved African labor.
- We acknowledge that this land remains home to and a site of gathering and healing for many indigenous and other people of color and commit to the work necessary to create and promote a more equitable and just neighborhood and Bloomington.
- We move forward knowing and acknowledging our rich, complicated, and sometimes painful past so that we can learn from it and create a true land of opportunity.

### 2. Land Acknowledgement & Grounding Exercise ~ [Board Member

Assigned] (7:04-7:05)

Photo Credit: https://www.in.gov/dnr/forestry/properties/morgan-monroe-state-forest/



- As we work to build and repair our community, we must honestly and humbly confront the uncomfortable events in our past that have led us to where we are now.
- To do this, it is important to start from the beginning and know our origin stories. The uncomfortable truth is that we are inhabiting (and benefitting from) land that was illegally and violently taken from the indigenous peoples who cared lovingly for it. Much of the economic progress in our community since that time is a direct result of forced servitude and unpaid labor of people of color, a majority of whom were enslaved African peoples.
  - We recognize tribes like the Miami, Delaware, Potawatomi, and Shawnee as past, present, and future caretakers of this land, and we recognize the need for inclusive organizational and interpersonal practices to begin addressing the horrific history on which our economic stability was borne.
  - If we fail to recognize the immoral and violent foundation on which our community was built, we can never claim full honesty and transparency. We commit to the difficult work necessary to create and promote a more equitable and just neighborhood culture.

### 3. **Diversity Items** ~ Li (7:05-7:06)

#### **Diversity Commitment**

- The HOA board is committed to diversity, equity and inclusion
- Racial, homophobic, gender or any discrimination words or actions will not be tolerated
- If anyone ever experiences being a victim of a slur being towards them, they may file a homeowner request immediately
- Value the racial, gender, age, and other types of diversity in this board and community.
- The HOA board commits to ensuring accommodations are updated regularly for older residents and residents with different abilities
- Current ADA accommodations: closed captions turned on in Zoom meetings, microphones checked before Zoom meetings

#### **Hate speech**

- Strive to adopt a good will approach
- Zero tolerance policy for use of derogatory slurs
- Victims of hate speech may report incidents (include documentation if possible) so they may be formally documented by the board
- Value inclusivity and consider addressing the use of hate speech in the neighborhood an important issue

### 4. Financial Manager's Report ~ Laurie (7:06-7:11pm)

- Current report on financials that are sent out to homeowners and put up on the Homeowner Google Drive (this includes invoices, contracts and all other financial documents sent to homeowners)
- Any upcoming fees due
- Different ways to pay fees ~ reminder of paying on the website

## 5. Property Manager's Report ~ Jamar (7:11-7:16pm)

- Report out on work in the neighborhood and bids being acquired
- Bring up Yearly Maintenance Schedule (YMS) to review with PM
- Link for YMS on the website on the <a href="https://www.woodlandshoa.net">www.woodlandshoa.net</a>

### 6. Guest Speaker~ [Board Member Assigned] (7:16-7:16)

- None this month ~ please keep slide here for future guest speakers
- Continue to review the updated Reserve Study 2024 (last study done in 2018), as it will inform homeowner questions for many of the guest speakers for the future
- Guest speaker yearly schedule:
  - October Annual Meeting: Legal counsel Jason from Mcauley Law
  - November open board meeting: Frank from First Insurance Group
- Homeowner question period (if time)
  - Note: Guest speakers are arranged to help provide education on pertinent topics

7. Approval of Minutes ~ [Board Member Assigned] (7:16-7:17)

 Open Board Meeting: Last month's open board meeting minutes

Action:

### 8. Report out on Decisions ~ [Board Member Assigned] (7:17-7:19pm)

- Board AWM
  - Approval of Bluestone emergency tree work for \$1815
- Executive meeting decisions
  - Election of officers
  - Liens/Foreclosures/payment plans signed by homeowners
  - Broad HOA values and structure
- Property Manager DMA
  - See property manager report

#### Please note:

- O Discretionary Monthly Approval (DMA) ~ Property manager has \$1,500 per month per their contract.

  "Action without a Meeting" (AWM) is business that is voted on by the board via the board email, which is standard practice for the board between meetings. Voting by email must be a unanimous vote by the entire board for the vote to pass. This is a standard and proper procedure and necessary for the large amount of maintenance that is required from a property as robust as The Woodlands.
- Time limitations: the HOA board is responding to homeowner requests to have more speakers at our meetings and more homeowner comment period time. This leaves us with less time to review contracts and The Woodlands has a large amount of external and common area maintenance work that must be contracted to meet the board's obligation to repair and maintain these areas. Please note that we review as many contracts as we can at open board meetings, but sometimes time limitations and confidential legal items limit this process.

### 9. Executive References ~ Li (7:19-7:20pm)

### **Executive meeting**

- - Executive meetings
    - 07/16/24 (with AT)
    - 07/25/24 (transition meeting for new board member)
    - 07/30/24 (with AT)

    - 08/06/23 (with AT) 08/08/24 (Monthly Executive)
- Topics
  - Arrearages, confidential matters, legal items, HOA requests, correct policies/procedures
  - 1 lawsuit against the board originating in 2020
- Note: The board cannot comment publicly on pending legal
- <u>Lawsuits/Legal Updates:</u> You can look up the public legal cases online
  - mycase.in.gov, or <a href="https://public.courts.in.gov">https://public.courts.in.gov</a>
  - Current active case #s: 53C01-2105-PL-001157 (1 new confidential Attorney General complaint)
  - Non-active case #s: 53C06-2206-CT-001096, 53C06-2212-PL-002665, 53C06-2205-MI-001071 (& 5 confidential cases)
  - Helpful link to see up-to-date info in your neighborhood: <a href="https://monroein.elevatemaps.io/">https://monroein.elevatemaps.io/</a>
  - Cases that are private and can't be shared with homeowners: Bloomington Human Rights Commission, Indiana Civil Rights Commission and Protective Order Cases.
  - Filings of disability discrimination cases have increased greatly for all HOAs nationally
  - Please consider meeting with the board and then mediation before filing cases like these, as legal costs are shared by all homeowners. The board is hopeful that the neighborhood is moving in this positive direction, as we began having dispute and mediation meetings with homeowners, as well as more active participation from more neighbors in working to solve neighborhood issues. These are good steps forward for our community and shoutout to everyone for their efforts.

### 10. President's Report ~ (slide 1) [Board Member Assigned] (7:20-7:30pm)

• **2024:** Monthly HOA fees to stay the same and no special assessment for 2024

### 2024 Projects Large:

- Obsolete Pond Area / Stormwater Drainage Area Repair (grant for extra funds awarded)
- Neighborhood wide drainage repair in 4 phases (estimated 2-3 years to complete)
- Foundation drain repairs for all buildings based on need (2-3 years to complete with large drainage area repair (for cost saving measures)

### • 2024 Projects Medium:

- O Governing documents re-recorded (no changes) PDF document put onto the HGD & website: More ADA compliant version, easier to read for homeowners who use assistive reading technology
- OA Request system: now used for contractor and committee as well as homeowners to submit documents (improve training, payment time and report responses)
- Yearly Maintenance Schedule (YMS)
- Rules and Regulations update (last update 2018)
- Welcome Packet
- Committee structure and procedures

### 10. President's Report ~ (slide 2) [Board Member Assigned] (7:20-7:30pm)

- **2023/2024 Financial Trends:** See financial manager info (sent monthly & in HGD)
  - 2023/2024 savings will be very important for reserve fund needs for big projects in 2024/2025
  - Arrears: collecting on arrears (July 31 arrears \$26,772.45, down from \$31,322.09 in June)
  - Total account balance \$409,637.22 (see financial reports for more details)

#### Delinquency Policy Resolution (DPR) :

- Effort for fair process to collect HOA fees
- At 90 days late, FM sends 1st written notice, 2nd notice mailed the following month, then the account
  goes to legal for collection. This process has lowered our arrearages.

#### • Board Positions:

- o 3/open board seats for 3-year terms starting in 2025
  - voting over mail (in October, due November 1 see weekly announcements for details)
- Please submit candidate nomination form on the website: <a href="https://www.woodlandshoa.net/get-involved/">https://www.woodlandshoa.net/get-involved/</a>.

#### • <u>Calendar:</u>

- Spring Garage Sale
- Fall Community Volunteer Day & Chimney Inspections
- Fall Annual meeting (2nd Thursday of October)
- Volunteer Weeding every Monday at 7pm, Tuesdays 9am & Saturdays at 11am

### 10. President's Report (slide 3) ~ [Board Member Assigned]

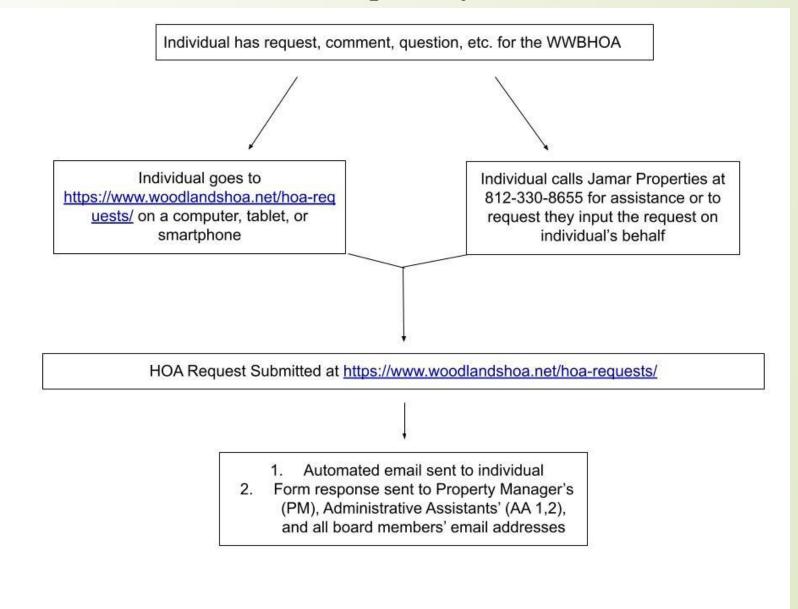
### • Dispute Process & HOA Request System (Homeowner vs HOA disputes)

- All <u>HOA requests</u> and communication <u>must</u> go through the HOA request page on the website: <a href="https://www.woodlandshoa.net/hoa-requests/">https://www.woodlandshoa.net/hoa-requests/</a>
- o Including: maintenance, financial, documents, complaints, general questions etc.
- Requests can be submitted on a computer or phone.
- Call Jamar Property Management if you need help or would like for them to submit on your behalf.

### • <u>Dispute Process</u>:

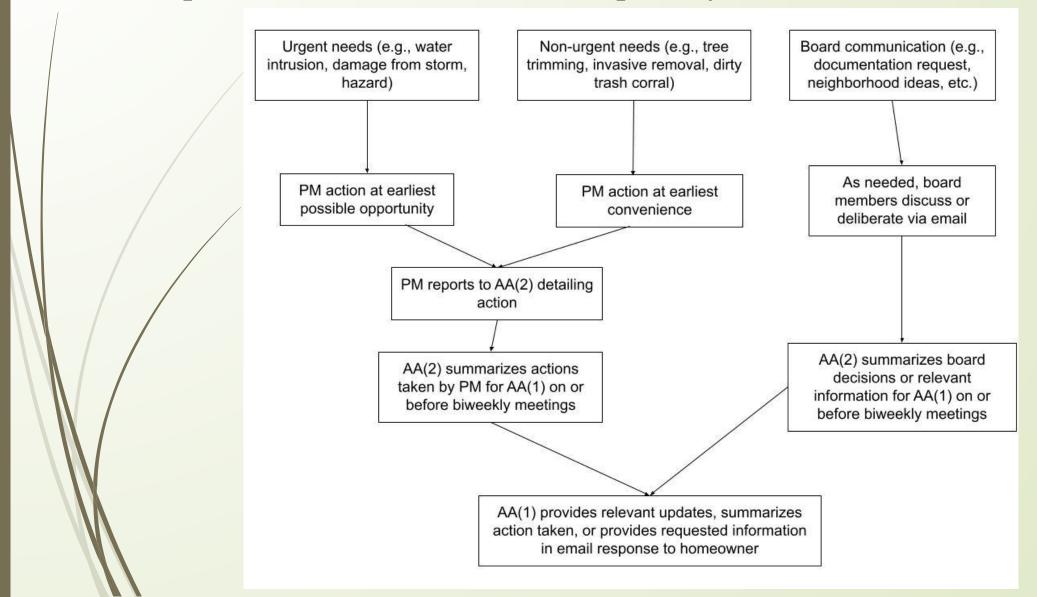
- 1. HOA request submitted on the website; homeowner unsatisfied with response.
- 2. A homeowner may ask the board for a zoom meeting if you feel that your request has not been resolved (use the HOA request portal on the website). Please do this before moving to legal action, as legal action costs all homeowners money and puts our insurance at risk. The meeting will be with one homeowner only and all board members must be invited.
- 3. If after a homeowner's zoom meeting with the board they feel their issue hasn't been resolved, a homeowner may ask for a mediated zoom meeting with the board through non-profit organization CJAM (homeowner must initiate).
- We must change the culture in our neighborhood to use an internal Dispute Process to save on legal costs, as this helps us avoid using legal methods for disputes. Legal action puts our whole neighborhood at risk and could potentially severely impact our homeowner fees and property values.
- If you are a homeowner in current litigation with the board, we CANNOT meet with you until your legal matter is resolved.

# 10. President's Report (slide 4) ~ [Board Member Assigned] <u>Dispute Process & Homeowner Request System (Homeowners vs HOA)</u>



### 10. President's Report (slide 5) ~ [Board Member Assigned]

### Dispute Process & Homeowner Request System (Homeowners vs HOA)



### 11. Treasurer's Report ~ [Board Member Assigned] [ (7:30-7:35)

New/Updated items: look at agenda for details & standard items

- New/Updated Items
  - <u>Financial manager documents</u>: Emailed to homeowners and uploaded to the *Homeowner Google Drive* monthly
  - Financial Manager funds totals : See financial statements
  - Legal expenses: Still high due to internal conflict lawsuits, jeopardizes our external insurance cost
  - <u>2024 budget</u>: Financial committee will track/make recommendations for the 2025 budget before annual meeting, as well as a 5–10-year budget recommendation
  - Reserve/RSI study 2024 Updated report on the Homeowner Google Drive
  - <u>Øctober 2024 annual meeting</u>: Where the budget will be reviewed and approved usually
  - Quarterly Internal Audits: In progress for the new year, satisfactory for 2023
    - Q1 and Q2 are done and available on the HGD
  - HOA Payments: can be made on the website: <a href="https://www.woodlandshoa.net/payment/">https://www.woodlandshoa.net/payment/</a>
  - Please check the "current financial manager procedures" for data and all correct procedures being taken by the board to ensure financial safety.
  - Please note that current fees and yearly costs to homeowners can be found on the website

## 12. Financial Manager Procedures

### Documents for Homeowners to review

- FM sends <u>financials</u> via email (monthly) to all homeowners & puts on the HGD in the "Financial Statements Public."
- FM puts the <u>invoices/receipts</u> once a month in the "Invoices & Receipts." HGD
- FM puts the <u>signed contracts</u> once a month in the "Contracts." HGD after a board member and the contractor sign them and email them to the FM/PM/Board
- FM adds any <u>insurance</u> information for new contractors to the HGD
- FM adds the <u>public contact list</u> once a quarterly in "Contact List" with a reminder from the Admin Assistant via the YMS and emails those lists the PM & Board
  - Board members continue to add <u>reports and studies</u> to the HGD as received (property manager, committee reports, meeting minutes and other)

Homeowners have access to documents within a reasonable amount of time.

## 13. Financial Manager ~ additional info for homeowners

- <u>Financial Manager Procedures</u>: The board is following all procedures advised by our financial manager to keep our funds safe.
- HOA Board Approval: HOA board business is approved by the board either by open board meeting, exec meeting when appropriate, action without a meeting over email or property manager allowed approval allocation (\$1,500 per month).
- <u>Payment Approval</u>: Invoices are approved by two board members via the HOA Request system on the website before a check or online payment is made.
- <u>Check Signing</u>: Checks are verified by two board members via HOA Request system or email before signed with Valerie's signature stamp.
- **Debit card purchases**: are approved by the board or property manager before use and have an invoice/receipt.
- Monthly Financial Statement Review: Each month the financial statements are reviewed by the admin assistant and board prior to being sent out. The financial committee then gives feedback on these statements.

### 14. Committee Reports ~ [Board Member Assigned] (7:35-7:45pm)

#### Current Committees:

- of Grounds Committee: Blair Beavers, Kriste Lindberg, **Jeanette Clausen** (head of committee)
- Finance Committee: Cindy Johnson, Ash Gupta, Jim Mayer Kris Kuntz (head of committee)
- Outreach Committee (Outreach, Welcoming, Recreational & Social Gathering Committee):
   Peggy Billeck, Sam Troxal, Cathy Brown (head of committee)
- <u>Buildings Committee:</u> Connie Beckwith, Jeff Cupp, **Jeanette Clausen** (head of committee)
- Notes on how to get involved
  - Put in a homeowner request on the website indicating what committee you would like to join, and the board will vote on it.
  - Homeowners wanting to be more involved ~ this is a great opportunity!
  - Possible other committee: Inclusion & Engagement Committee

Grounds Committee ~ [Jeanette or Committee Member]

• Finance Committee ~ [Kris or Committee Member]

Outreach Committee ~ [Cathy or Committee Member]

Buildings Committee ~ [Jeanette or Committee Member]

### 15. Operations Report

- Yearly Maintenance Schedule (YMS) to review
  - Link on the website on the <a href="https://www.woodlandshoa.net">www.woodlandshoa.net</a>

### 15. Operations Report ~ [Board Member Assigned] (7:45-7:50pm)

- New/Updated Items
- 309 completed HOA requests in 2023, 454 HOA requests as of August 1, 2024
  - 2024 HOA Requests: 374 complete (1 duplicate), 6 pending/responded (homeowner), 24 pending (internal board), 17 Committee pending, 13 not yet responded to, 20 Contractors
  - Current rate: estimated 2024 requests will be over 700, some take very little time, others take over an hour.
- All requests answered and documented in the HOA Request spreadsheet in a reasonable amount of time
  - Reminder of Common Areas & External Items:
    - Common area fences, sides/fronts/backs of buildings & decks, trash area, dog stations, hammock area, pond area deck, basketball court & wood chip trails.
    - Repairs/restorations to the common areas ongoing (in picture slides)
- Standard Items (read the detailed agenda)

### 15. Operations Report Data ~ [Board Member Assigned]

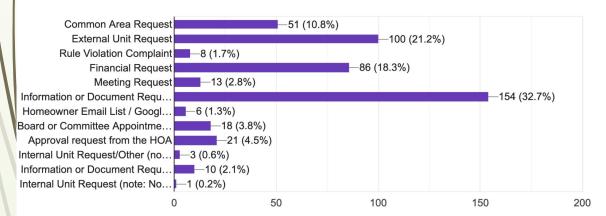
(8:05-8:15pm)

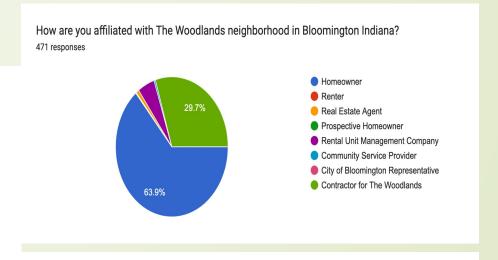
454 HOA requests as of Aug 1, 2024 (Charts generated Aug 5, so reflect additional

requests)

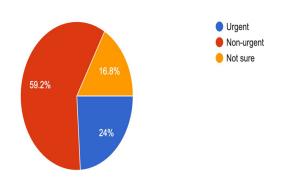
Request Type: Note: in the following questions below, please only answer the question that corresponds with the request type you selected in this question.

471 responses





Do you consider this request to be urgent (i.e., needing immediate action to prevent severe damage or harm) or non-urgent (i.e., needing action as pro... issue does not pose an immediate hazard or risk)? 471 responses



#### A friendly reminder:

Being kind to your fellow neighbors creates a peaceful space for us all to live in!

#### Common Areas:

Please put in a homeowner request if you have any feedback or any accommodations needed for the common areas or external items covered by the HOA



#### <u>Dumpster Area Reminders:</u>

- Trash must be properly put into a securely tied garbage bag.
- Garbage bags must be put into the dumpster with the lid closed on top.
- No disposal of large items or furniture (all homeowners get charged extra for this!)
- Please keep the dumpster lids closed
- Please check both sides of the dumpster if full (back side being left empty)
- Thank you for feedback, as we continue to improve the trash areas!!!





#### **Dog Bag Stations**

- Dog waste must be properly put into a dog waste bag (available at dog bag stations).
- Dog waste bins are for dog waste only please use regular trash bins for other types of waste
- Please be courteous and dispose of your dog waste promptly and don't let it sit outside for long periods of time
- Upon homeowner request, the neighborhood now has 6 dog bag/waste stations, which should help keep our neighborhood clean and be convenient to all homeowners and renters!
- Still having issues with some homeowners leaving dog waste a foot or two by the dog stations. Please make the extra effort to clean up after your dog and check that your kids are doing the same!



#### **Common Area Privacy Fences:**

Friendly reminder not to let plants grow on them



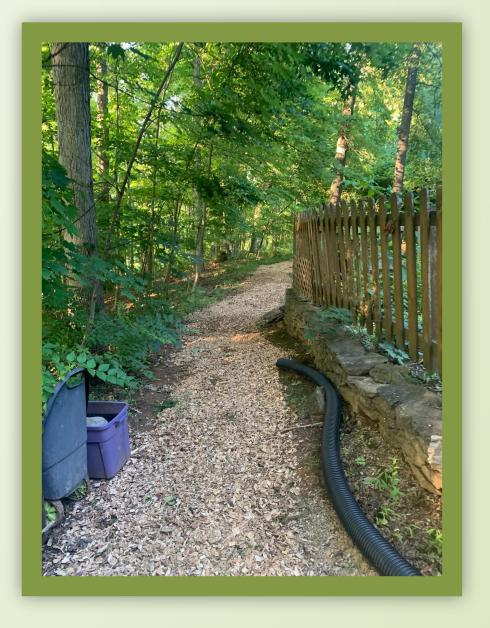


- Please don't let any plants grow up the sides/backs/fronts of buildings or on decks/fences
- Plants damage the external buildings and make it difficult for building maintenance to be done.
- Any plants growing up the buildings/decks must be removed for regular building maintenance

#### Wood Chip Trail & Common Area Reminders:

- Keep personal items clear of the wood chip trails.
- Pick-up after your dog around this common area
- Please do not disturb or move items in the common area: benches, picnic tables or hammock.
- Please do not plant or put personal items in the common areas, as they belong to all homeowners to enjoy.
- | Please do not kick apart the wood chip trail.







**Modified Bioretention Area Deck** 

#### Common Areas around The Woodlands

Repaired/Restored and looking great!!!



Reminder that these areas are for all homeowners to enjoy so please Wood chip trails between buildings 1 & 11 with bench keep them clean and keep them free of personal items!

Picnic tables near the HOA garage and garden area

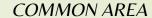
#### Common Areas around The Woodlands

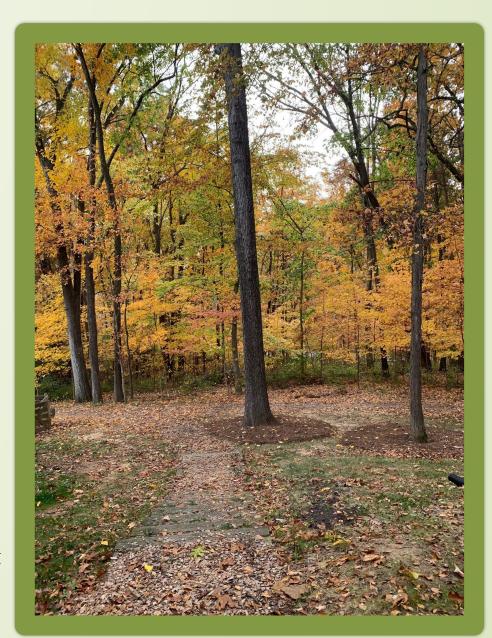
Repaired/Restored and looking great!!!



Reminder that these areas are for all homeowners to enjoy so please keep them clean and keep them free of personal items!

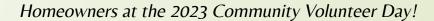
Green area between buildings 5 & 6 with bench







- Woody invasive management contract includes extra tree maintenance
- Mulch rings around newer and established trees to fight drought
   (2023 drought particularly bad)

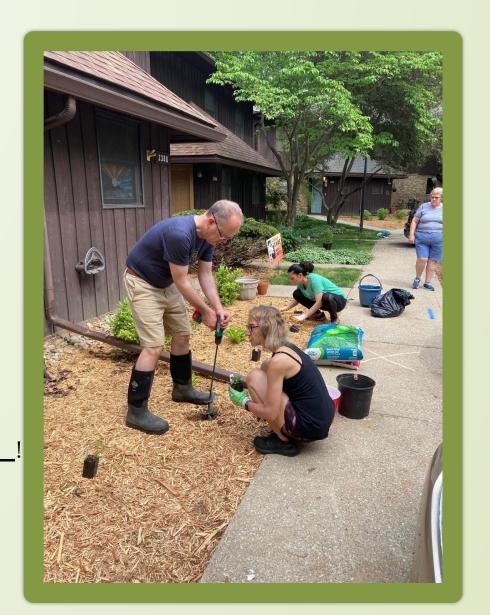


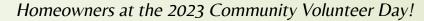


Monthly newsletters

USPS, Email (link), Website & Homeowner Google Drive

Please note: any extra legal may delay this item





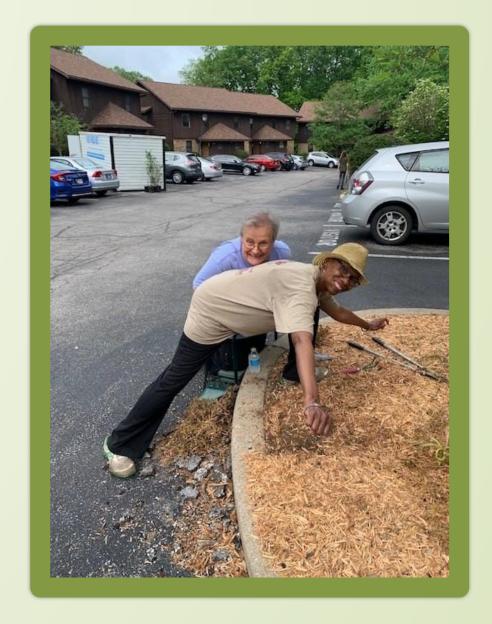


Any monthly updates (photos): If none, move to the next slide

Quick reminder: put in an HOA request for any feedback or

suggestions for the common areas or HOA responsible external

items, along with any other request (financial or other)



## 15. Operations Report ~ [Board Member Assigned]

#### Homeowner Request Process

- All homeowner requests and communication <u>must</u> go through the HOA request page on the website.
- Homeowner Request link: <a href="https://www.woodlandshoa.net/hoa-requests/">https://www.woodlandshoa.net/hoa-requests/</a>
- Including: maintenance, financial, documents, etc. (all requests MUST go through this system)
- Requests can be submitted on a computer or phone.
- Call Jamar Property Management if you need help.
- We have a documented spreadsheet that we will have forever, and we are constantly aiming to fairly respond to the enormous number of requests that we receive, with the help of our admin assistant and property manager.
- Requests are responded to in order of urgency/severity. For items not taken care of by professionals, it may take the administrative assistant (with board member guidance) anywhere from weeks to months to respond accurately, which is still a reasonable amount of time (after the professionals like our property manager and appropriate contractors have already responded to the issue).
- If you are a homeowner in current litigation with the board, we CANNOT meet with you until that legal matter is officially resolved.

## 15. Operations Report (slide 3) ~ [Board Member Assigned]

- Quarterly Homeowner Feedback Survey
- The board aims to put out a quarterly homeowner feedback survey to homeowners, as we value your participation and feedback towards making important decisions for the Woodlands
- Homeowner Feedback survey link: <a href="https://www.woodlandshoa.net/get-involved/">https://www.woodlandshoa.net/get-involved/</a>
- 2024 Q1 & Q2 Homeowner Feedback survey reports: https://drive.google.com/drive/folders/1A4CHfGRqO-8uL7j1eCCDCf-VsmnIw2XP

Next Town Hall meeting: September 19 7-8pm on zoom (meeting ID 9202320239)

For more details on the following, read the detailed agenda document or meeting minutes:

- Tabled business
- Pending business
- Yearly contracts to review
- Postponed Business

## **16.** New Business~ (7:50-7:55pm)

- New Business: Gutter and Downspout issue identified by Jamar in-house maintenance
  - Data: Gutter issues still being working on (A problem for the last 5+ years at least)
    - Steve's roofing put on large gutters with hang-over style gutter guards 10-15 years ago (estimate ~ no data exists)
    - Steve's roofing was asked to come back multiple times when the gutters weren't working and wasn't very responsive (2022)
    - Inspector identified that the hang-over gutter guards were not the right kind for the steep pitch of the roof and water was just pouring over them directly at the buildings and animal nests were forming in the gutters
    - Hang-over style gutter guards are extremely difficult to clean, because they would have to be removed each time in order to clean the gutters
    - Hang-over style gutter guards removed and disposed of, for twice a year gutter cleaning
    - April 2024 Jamar maintenance determined that the gutters on the highest point of the buildings was installed incorrectly (sitting two feet away from the building)
  - Reason for Action: Keeping water away from the buildings
  - Professional Advising provided: Currently Jamar is trying to get Steve's roofing to come out and meet with them so that Jamar's maintenance can show them that they installed the gutters incorrectly and ask them to move the gutters closer to the building or put on correct gutters
  - Cost/Benefit Analysis (budget):
  - Discussion: No action at this time ~ Jamar working on recommendations

### 16. New Business~ (7:55-8:00pm)

- New Business: Bat issue
  - Data: Bat prevention on the exterior is needed to prevent bat infestations on the buildings
    - Current bat infestation (with possible bat bugs) on 3 buildings: HOA taking care of external building item (all homeowners in that building responsible for the cost to do their attics)
    - When this bat infestation is cleaned out, they will just move on to another building if proper prevention measures aren't conducted
    - Rough estimates of prevention (\$20,000 ~ still pending & taken out of operational budget by finance committee in 2023)
    - Bat boxes installed around the neighborhood have not been enough
    - Screens need to be put up on the chimney caps and ends of buildings (over soffits) to keep the bats from finding homes on the outsides of the buildings
  - Reason for Action:
  - Professional Advising provided:
  - Cost/Benefit Analysis (budget):
  - Discussion: No action at this time ~ Jamar working on recommendations with a pest control company

## 16. New Business~ (8:10-8:20pm)

- New Business: Deck repair, power washing, staining
  - o Data:
  - Reason for Action: Needed for preservation of the decks
  - Professional Advising provided:
  - Cost/Benefit Analysis (budget):
  - Discussion: Motion:
  - Next steps:

### 16. New Business~ (8:00-8:05pm)

- New Business: Revision of Rules and Regulations
  - Data: Rules and Regulations have been updated to be better organized and reflect changes in understandings of covenants and by-laws, are currently being reviewed by legal counsel
  - Reason for Action: some changes necessary for clarity and accuracy
  - Professional Advising provided:
  - Cost/Benefit Analysis (budget) -
  - Discussion:

#### 17. Homeowner Comments ~ Board members & AA (8:10-8:30pm)

#### Civil behavior please

- Logistics: / Homeowner comments are for questions and feedback to the board only
  - No disparaging/degrading language in general or comments of board members or property manager/contractors (considered meeting disruption)
  - o 1st rule violation results in a warning, 2nd violation results in loss of speaking privileges during homeowner comments.
  - 6 Board member to call on homeowners randomly, as hands are raised (digitally or by image)
  - Time keeper (verbal & hand signal warning at 2:30 & 3:00)

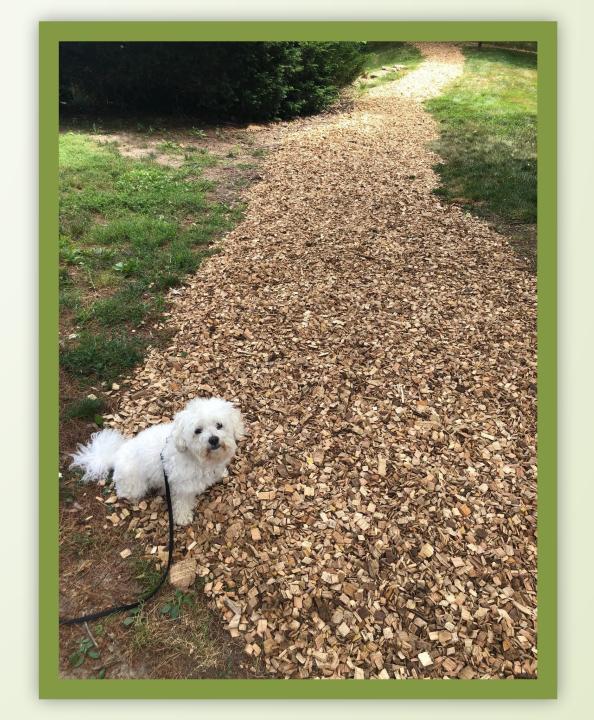
#### Procedures:

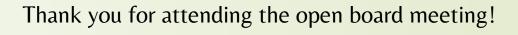
- Homeowners must limit their comments to 3 minutes per round & follow all board instructions
- Board members will wait to give their responses until all homeowners who want to comment have gone for the round.
- We will allow multiple rounds of homeowner comments, as time permits
- Format follows city council meeting standard, why there aren't time limits for board members (as well as the fact that the board is sometimes responding to multiple questions)
- Please save specific questions about items (i.e. detailed invoice questions) or data for a homeowner request. All board members have access to this data but can't be expected to know it off the tops of their heads.

## 18. Upcoming meetings ~ [Board Member Assigned] (8:30pm)

- Next open board meeting on zoom: September 12, 2024
   7-8:30pm
  - Schedule for guest speakers:
    - October: Jason with legal to answer any legal questions
    - November: external insurance agent Frank from FIG to ask any insurance questions
- Next town hall meeting September 19, 2024
- No open board meeting in December (holidays)
- Open board meetings always the 2<sup>nd</sup> Thursday of the month from 7-8:30pm over zoom, zoom ID 9202320239 (no meeting in December, holiday month)

Thank you for attending the open board meeting!







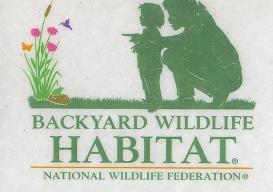




Winter milk-jug planting with the B&G Committee

The National Wildlife Federation through its Backyard Wildlife Habitat Program awards this **Certificate** 

of Achievement



Winding Brook Homeowners

This Certificate recognizes the establishment and maintenance of Backyard Wildlife Habitat

No. 29582

This habitat is certified in the National Wildlife Federation's worldwide network of mini-refuges where, because of the owner's conscientious planning, landscaping, and gardening, wildlife may find quality habitat-food, water, cover, and places to raise their young.





#### Past awards that The Woodlands has received!

# Certificate of Appreciation

Monarch Waystations provide milkweeds, neetar plants, and shelter for monarchs throughout their annual eyele of reproduction and migration.

> In appreciation for efforts on behalf of monarchs, Monarch Watch awards this certificate to

Woodlands Winding Brook Homeowner's Association

for the ereation and maintenance of Monarch Waystation number

Creating and maintaining a Monarch Waystation contributes to monarch conservation and helps to assure the continuation of the monarch migration in North America.

CREATE, CONSERVE, & PROTECT MONARCH HABITATS

Monarch Watch



Thank you for attending the open board meeting!

We are adjourned.

